

# Chapter 6

## Hotel – Travel – Tourist Information



***USA******Volleyball***®

**OPEN NATIONAL CHAMPIONSHIPS**

**May 24– May 29, 2019**

**Greater Columbus Convention Center**

**Columbus, OH**

# TABLE OF CONTENTS

## Chapter 6 – Hotel – Travel – Tourist Information

	PAGE
Stay & Play Policy	1
Frequently Asked Questions – Stay & Play	2
Columbus Hotels	3
Air Transportation	3
Ground Transportation	4
USAV Open Deals	5
Columbus Websites	5

## Stay & Play Policy

The 2019 USAV Open National Championship is Stay and Play. This means that in order to compete in the tournament, you must be staying in one of the official room blocks set up by Team Travel Source. All reservations must be made through the official link below or through the link provided by Team Travel Source to your housing contact.

**HOUSING CONTACTS:** Please make sure that your athletes know that they should NOT call the hotels directly or book with a direct hotel website. These reservations as well as third party bookings (Expedia.com, Hotels.com, etc.) will not be compliant with the Stay and Play policy.

Team Travel Source guarantees the lowest group rates available (exclusions include unconfirmed room types, non-cancelable rates, employee rates, government rates, advanced purchase rates, AAA and AARP rates). Team Travel Source will work with any club or team that may have a special situation (please see Exemptions).

### Special Situations / Exemptions

The following exemptions are allowed but must be verified as explained below. If you need to make alternate arrangements for an ENTIRE team, please see buyout option below. Please email the requested information to [usav@teamtravelsource.com](mailto:usav@teamtravelsource.com). Your subject line should read 2019 USAV Open National Championship EXEMPTION REQUEST. All exemption requests will be vetted and verified by TTS/USAV to ensure all team members are accounted for under the stay-to-play policy.

**#1 – USING POINTS FOR A FREE ROOM** - If you have enough points to redeem them for an entirely FREE stay, you can do this! Please book the room through the hotel directly and send a copy of your reservation showing that points were used to book your entire stay to [usav@teamtravelsource.com](mailto:usav@teamtravelsource.com). Please make sure to list the athletes name and team/club you are with so your exemption is credited to the correct team. Please note that just 'receiving points' for staying at a hotel does not qualify for an exemption. You must be redeeming for an entire free stay.

**#2 – CLUB IS IN CLOSE PROXIMITY** - If your club is within 75 miles of the venue, you are not required to stay in a hotel. This must be able to be verified through mapquest.com. Please send the club name, and address to [usav@teamtravelsource.com](mailto:usav@teamtravelsource.com) to apply for an exemption.

**#3 – MILITARY OR GOVERNMENT DISCOUNT** - If you are able to get a lower rate with a military or government discount, this will be accepted. You will need to email a copy of the confirmation showing that your reservation was booked at the military or government discount and the athlete's name and club to [usav@teamtravelsource.com](mailto:usav@teamtravelsource.com). Please note, the hotel will require the military or government ID to be presented upon check-in, please have this information when you arrive.

**#4 – STAYING WITH A FAMILY MEMBER** - If you are staying with a family member that lives within 75 miles of the venue, you are not required to stay in a hotel. This must be able to be verified through mapquest.com. Please send the athlete's name and team name as well as the family member's name and address to [usav@teamtravelsource.com](mailto:usav@teamtravelsource.com).

**#5 – STAYING IN A TIMESHARE/RV THAT YOU OWN** - If you are staying at a timeshare or RV that you own, then you are not required to stay in a hotel. Proof of ownership and reservation must be provided to be granted an

exemption. Please send the athlete's name(s) and team name as well as any documentation of ownership and reservation to [usav@teamtravelsource.com](mailto:usav@teamtravelsource.com).

\*All teams are encouraged to stay in the Team Travel Source block. If you book housing arrangements through any 3rd party group housing sites (Airbnb, VRBO, etc), there will be a \$500 buyout per team to USAV/Team Travel Source. USAV is accountable to the host city to generate room nights, and your stay will not count toward these room nights. Therefore, the fee will be used to compensate for any shortage of room nights produced due to these situations should it become an issue. To request the form to submit your \$500 buy-out fee, please email [usav@teamtravelsource.com](mailto:usav@teamtravelsource.com).

### When will housing open?

Housing will open for "pre-booking" on **Friday, November 30, at 12 noon EST (room block requests will not be accepted before then)**. Pre-booking is for groups who booked 50 or more rooms nights in 2017. If you are eligible for pre-booking, you will receive an email before November 15 letting you know that you qualified for pre-booking. You can click the link below (will be posted when available) to submit your team block request starting on December 1 at 12 noon EST.

Housing will open for everyone else on **Friday, December 14, 2018 (room block requests will not be accepted before then)**. On this date, two links will be posted here: 1) a link to request a block of rooms (which is encouraged) and 2) a general link to allow for any individual reservations to be made.

If you click the link below, you will be able to see the hotel options in Columbus, OH through Team Travel Source so that you can be prepared with your hotel choices.

<https://www.completetravelplan.com/usav-opens-housing-info>

### How do I request a block of rooms?

- If you are eligible for pre-booking, we will begin accepting team block requests for pre-booking on **Friday, November 30 at 12 pm EST**. Room requests sent before this time WILL NOT be processed
- If you are NOT eligible for pre-booking, we will begin accepting team block requests for pre-booking on **Friday, December 14 at 12 pm EST**. Room requests sent before this time WILL NOT be processed
- Hotel blocks will be set up IN ORDER OF SUBMISSION
- Team blocks can be set up for athletes, coaches, fans or anyone else travelling with the team

Here's how to do it:

1. Submit your room block request via this link: <https://www.completetravelplan.com/usav-opens-housing-info>
2. All requests will be date and time stamped, and we will place teams in order of submission.
3. A Team Travel Source representative will be in touch with you regarding your block should we have questions.
4. A Team Travel Source representative will send you a customized booking link with instructions on how to distribute the link to your teammates.
5. Book Rooms – Please make sure you book using your USAV Team Code and specific Club and Team Name (for tracking purposes).

IT'S EASY!

## Columbus Hotels

TTS has reserved rooms at these hotels in the Columbus, OH area for May 17 – June 3, 2019. The Tournament weekend is a very busy time. We encourage all teams to set up a team block! This can include athletes, coaches, families, etc., and a custom booking link will be created to ensure easy booking for your team! This will also help to track rooms for Stay-and-Play compliance for your team.

**To Request a Team Block, click here:** <https://volleyballsites.wixsite.com/volleyball-pages/usav-opens-housing-info>

Here's how to request a team block:

- (1) Submit your room block request via the link above.
- (2) All requests will be date and time stamped, and we will place teams in order of submission.
- (3) A Team Travel Source representative will be in touch with you regarding your block should we have questions.
- (4) A Team Travel Source representative will send you a customized booking link with instructions on how to distribute the link to your teammates.
- (5) Book Rooms – Please make sure you book using your USAV Team Code (for tracking purposes).

### **Team Travel Source Contact Information:**

Team Block Questions – Briana Gillespie – [briana@teamtravelsource.com](mailto:briana@teamtravelsource.com) or 844-875-4586

Overall USAV Housing Questions – Contact us at [USAV@teamtravelsource.com](mailto:USAV@teamtravelsource.com) or on the USAV Customer Service Line toll-free at 844-875-4586.

\*Team Travel Source office hours are Monday through Friday 9:00 am – 5:00 pm EST.

## Air Transportation

Columbus Airport is located 8 miles or 11 minutes from downtown Columbus and Greater Columbus Convention Center.

### **Concourse A**

Southwest	1-800-435-9792	<a href="http://www.southwest.com">www.southwest.com</a>
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### **Concourse B**

Air Canada	1-888-247-2262	<a href="http://www.aircanada.com">www.aircanada.com</a>
American Airlines	1-800-433-7300	<a href="http://www.aa.com">www.aa.com</a>
Spirit Airlines	1-800-401-2222	<a href="http://www.spirit.com">www.spirit.com</a>
United Airlines	1-800-241-6522	<a href="http://www.united.com">www.united.com</a>

### **Concourse C**

Delta Airlines	1-800-221-1212	<a href="http://www.delta.com">www.delta.com</a>
Frontier Airlines	1-800-432-1359	<a href="http://www.frontierairlines.com">www.frontierairlines.com</a>
OneJet	1-800-538-2583	<a href="http://www.onejet.com">www.onejet.com</a>

## Ground Transportation

### COTA Air Connect

Direct bus service connects downtown and John Glenn International Airport. The Central Ohio Transit Authority (COTA) provides bus services between the airport and downtown for only \$2.75. An affordable and easy way to reach downtown hotels and the Greater Columbus Convention Center. Visit the following link for more information: <https://www.cota.com/how-to-ride/airconnect/>

### Taxis

Taxis and pickup locations for ridesharing services are available on the ground transportation level of the terminal 24 hours a day. Please visit the follow link for more information about transportation to and from the airport: <https://flycolumbus.com/getting-to-from/taxis-rideshare>

### Car Rental

For the traditional car rentals, there are eight agencies on site for your convince. Check-in counters are located on the ground floor of the parking garage, so you do not have to face the elements while waiting for your vehicle. Visit the following link for more information: <https://flycolumbus.com/getting-to-from/rental-cars-car2go>

### CBus

Explore restaurants and shops in the hottest downtown neighborhoods on COTA's free CBus circulator running every 10-15 minutes from the Short North Arts District to the Brewery District and German Village. Free WiFi is available on all buses: <https://www.cota.com/how-to-ride/cbus/>

## Columbus Websites

Columbus Sports Commission	<a href="https://www.columbusports.org/">https://www.columbusports.org/</a>
Columbus Convention & Visitors' Bureau	<a href="https://www.experiencecolumbus.com/">https://www.experiencecolumbus.com/</a>
Sports In Columbus	<a href="http://www.sportsincbus.com/">http://www.sportsincbus.com/</a>