



## COACH SAFESPORT FAQ

The 90-Minute SafeSport Core training is an initial training requirement across all NGBs with additional refresher trainings available after one year. CEUs are **not** given for SafeSport Training. If you have a technical issue, please either call +1 (720) 676-6417, email [help.desk@safesport.org](mailto:help.desk@safesport.org).

The Center also provides consultation and best practices to prevent misconduct and abuse. Questions can be directed to [training@safesport.org](mailto:training@safesport.org).

**Please remember that your SafeSport Training will expire at a different time than your coach recertification date! Keep in mind, you'll need to renew your SafeSport Training annually in order for your coach certification to remain active.**

### Q. How often do I need to take the SafeSport Training?

SafeSport Training is an annual training and is only good for one year.

Your SafeSport Training must be kept current at all times. There is no grace period; USAT Coach Certification is not valid if your SafeSport Training lapses or expires. A coach does not have USAT coach insurance coverage if his/her coach certification is not valid.

### Q. How do I renew my annual SafeSport Training?

In May 2021, the U.S. Center for SafeSport transitioned to a new platform (known as Absorb). To gain access to your SafeSport trainings and course history, please login here:

<https://safesporttrained.org/#/public-dashboard>

### How Do I Complete the Annual SafeSport Training?

1. Go to: <https://safesporttrained.org/#/public-dashboard>
2. Click "**Login**"
  - a. Username: Please use your email address
  - b. You might have click "Forget Password?" to reset account (only if you haven't already reset your password on the new site). Previous info will be saved
3. On the Home Page, select the **Enrollment Key** tile
4. The Enrollment Key page displays. Enter the **enrollment key** in the **Key Name field**, then select the **Enroll** button
  - a. Use the enrollment key: **NGBUSAT-dIFASe**
5. Click **My Courses** and complete the SafeSport Refresher Training that is available to you
  - a. You only need to complete ONE Refresher Training per year
6. Download the certificate of completion





**Need help? Go to the SafeSport Support Hub by going to:**

<https://safesport.atlassian.net/servicedesk/customer/portal/4/group/9/create/40>

**SafeSport Help Desk:** [Help.Desk@safesport.org](mailto:Help.Desk@safesport.org)

**Technical Support Help Desk:** +1 (720) 676-6417

The Help Desk hours are Mon-Fri, 8am – 9pm ET; Sat – Sun, 12pm – 5pm ET.

### **Q. How do I download my SafeSport Training certificate of completion?**

Once you've successfully completed an activity, you can download your certificate at any time by following these steps:

1. Sign into your account using your email address and password.
  - a. If you do not remember your password, you can click the “**Forgot Password**” link on the Sign In page to retrieve it.
2. From the menu, click on your name and select “**Your Activities**”.
3. Any activity you have completed will have a “**Download Certificate**” button.
  - a. Click this button to begin downloading your certificate. Please note that it may take a moment for the certificate to fully download.

### **Q. Is the U.S. Center for SafeSport independent from the U.S. Olympic & Paralympic Committee and the National Governing Bodies?**

Yes. The Center's independence comes from its bylaws, board of directors and governance. The Center is also responsible for independent, regular and random audits of all NGBs and the USOPC.

**USA Triathlons SafeSport Policy & References:** <https://www.teamusa.org/USA-Triathlon/USAT-for-Me/Athlete-Resources/SafeSport-and-USAT/SafeSport-Policy-and-References-USA-Triathlon>

**USA Triathlon Banned List:** <https://www.teamusa.org/USA-Triathlon/USAT-for-Me/Athlete-Resources/Banned-List>

**SafeSport Parent Training and Toolkits:** <https://www.teamusa.org/USA-Triathlon/USAT-for-Me/Athlete-Resources/SafeSport-and-USAT/SafeSport-Policy-and-References-USA-Triathlon>

**Report a SafeSport Concern:** <https://uscenterforsafesport.org/report-a-concern/>



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