2020 Futures Refund Policy

Please know USA Field Hockey is not cancelling 2020 Futures

USA Field Hockey is doing everything we can to deliver an outstanding 2020 Futures Program in a revised format to engage and develop Futures athletes off the field and on the field as soon as it is safe to do so.

COVID-19 has created an unprecedented difficult situation for everyone; you, USA Field Hockey, as well as organizations and businesses around the world. USA Field Hockey has invested significantly in Futures 2020 and is unable to recoup those costs.

Should you choose not to take advantage of, or are unable to, participate in the Futures 2020 online training/regional camps as planned, the below refund process is in effect offering partial refunds.

If COVID-19 makes on field program delivery impossible, USA Field Hockey will consider partial refunds to remaining registered Futures athletes at that time.

Requests for refunds, including medical withdrawals, will only be accepted on the following form. All information requested on the form must be completed for a refund to be considered. All refunds are at the sole discretion of USA Field Hockey and cannot be guaranteed.

The following conditions for refund apply:

- Refunds requested before Wednesday, January 1, 2020, if granted, will be refunded in full less a $75 admin fee.*
- Refunds requested after Wednesday, January 1, 2020 if granted will be refunded $35/3-hour session remaining after the submitted refund date.
- Refunds requested due to injury or medical condition must be accompanied by a medical excuse for re-entry into the program the following year.
  - Athletes not providing a medical excuse must enter the program through the Futures Entry Pathway.
- Refunds will not be granted to athletes that participated in a Futures Event Evaluations and were not advanced to the next level of Futures.*
- Refunds will not be granted for missed sessions including date and location changes.
- Refunds will not be granted to athletes that accept financial assistance or any other payment method.
- Refund requests will NOT be accepted for any reason after Wednesday, April 15, 2020. *

Granted requests will be refunded to the original method of payment. *Some restrictions apply